

APPENDIX 4- PERFORMANCE MANAGEMENT

As required by Section 52 of the Procurement Act 2023, and in line with Brent Council's Social Value and Ethical Procurement Policy, relevant key performance indicators will be included.

By virtue of specified Key Performance Indicators and other contractual mechanisms, the SDP's performance will be rigorously monitored throughout the lifetime of the agreements, and both will form part of the contractual governance and performance management regime (as described elsewhere in this report).

Thematic areas for performance monitoring in a wider sense will include:

1. High-Quality Housing Delivery

- Delivery of new homes in line with the agreed masterplan phasing and design standards.
- Achievement of affordable housing targets, subject to viability and planning.
- Compliance with relevant safety, quality, and energy performance standards.
- Monitoring of resident satisfaction following handover.

2. Rehousing and Community Outcomes

- Fulfilment of the Council's Landlord's promise.
- Effective communication and engagement with residents through all stages of relocation and rehousing.

3. Social Value and Inclusive Economic Development

- Tangible delivery of social value outcomes benefiting the South Kilburn community.

4. Placemaking and Public Realm

- Delivery of coordinated public realm, landscaping, and community spaces and ongoing stewardship of these after delivery.
- Resident and stakeholder engagement in the shaping of South Kilburn's future identity.

5. Environmental Sustainability

- Delivery of low-carbon buildings in line with Brent's Climate and Ecological Emergency Strategy and South Kilburn's Green Neighbourhood status.

- Integration with the South Kilburn District Heat Network where appropriate.
- Achievement of biodiversity, green infrastructure and environmental sustainability objectives.
- Reduction in embodied and operational carbon across the programme.

6. Programme Delivery and Risk Management

- Achievement of programme milestones as defined in the Master Development Agreement.
- Open-book financial management and performance reporting.
- Risk management and early warning procedures embedded into the delivery framework.

7. Transparency, Governance and Community Collaboration

- Regular reporting to programme governance boards.
- Where applicable, annual publication of KPI performance summaries in Compliance with the Procurement Act.
- Collaboration with residents, councillors and local organisations, including participation in Design and Community Review Panels.